

# Privacy Policy

## Introduction

Welcome to [www.cclog-park.com](http://www.cclog-park.com) (the Site), the website maintained by CMA CGM Logistics Park Dadri Private Limited (CCLPD). CCLPD and its business units are collectively referred to as "us", "our" or the "Company" in Privacy policy. CCLPD recognizes the importance of protecting personal details and information and provides this Privacy Policy with respect to the access and use of [www.cclog-park.com](http://www.cclog-park.com) (SERVICES). For the purpose of this Privacy Policy, the user of Services may be merchants/sellers/billers, customers/buyers/consumers, or any other persons using Services "User", "you" or "your". This Privacy Policy will help you understand our policies and procedures regarding the collection, handling and use of your information. This Privacy policy set forth the terms and conditions under which users are authorized to have access to and use this Site.

At CCLPD respects the privacy of individual/visitor and is committed to take reasonable precautions to protect information consisting of PERSONAL INFORMATION and SENSITIVE PERSONAL DATA OR INFORMATION (SPDI) of visitors of this site and comply with all legal, regulatory and/or contractual obligations related to privacy. CCLPD has adopted the PRIVACY BY DEFAULT principles in its approach to data privacy i.e. privacy of data and information is upheld first by default.

This policy covers the processing, storage and access to Information as required under lawful and/or contractual activities with CCLPD or otherwise required in the normal course of business.

## Acceptance

Any use of this Site by you conclusively indicates that this Privacy Policy has been reviewed and accepted by you. If you do not agree with any of the provisions of this Privacy Policy / Terms & Conditions, you should not use this Site.

## Content

The content of this Site (CONTENT) is the property of the Company, and all right, title and interest in all Content belongs solely to CCLPD. You may access and use Content for any legitimate business purpose; provided, however, that you may not use this Site or any Content for any purpose prohibited by CCLPD, in its sole discretion, upon notice of such prohibited purpose from CCLPD. Any access or attempt to access other areas of any computer equipment on which this Site is located, or other information contained on such computer equipment for any purpose, is prohibited.

## Information covered

This policy applies to information collected and processed by CCLPD consisting of following:

Personal information is information related to a visitor, or a combination of pieces of information that could reasonably allow him to be identified. Personal information may consist of full name, personal contact numbers, residential address, email address, gender or date of birth. While information such as date of birth in isolation may not be enough to uniquely identify the visitor, a combination of full name and date of birth may be sufficient to do so.

Sensitive personal data or information (“SPDI”) is such personal information that is collected, received, stored, transmitted or processed by CCLPD, consisting of:

- Password;
- Financial information such as bank account or credit card or debit card or other payment instrument details;
- Physical, physiological and mental condition;
- Sexual orientation;
- Biometric information;
- Any detail relating to the above personal information categories as provided to CCLPD for providing service; and
- Any of the information received under above personal information categories by CCLPD for processing, stored or processed under lawful contract or otherwise.

Please note that any information that is freely available or accessible in public domain or furnished under the Right to Information Act, 2005 or any other law for the time being in force shall not be regarded as sensitive personal information.

### **Information Collected**

This Privacy Policy covers our treatment of your Information collected from (i) Merchants/ Sub-Merchants who use or may want to use our payment gateway services; and/or (ii) consumer information that we acquire in the course of our business.

As a merchant/ sub-merchant, we may ask customers to enter personal data when placing an order, such as name, address, phone number, credit card/ banking details and e-mail address and use this data to protect the merchant and ourselves against risk.

As a customer we capture your Profiling Information, Correspondence Information, domain name from which you contact us, the pages you request, the products you buy, the referring site, and the time that you spend on the site. For everyone who visits any of our merchant’s website/ purchase page, we log IP addresses, the type of operating system that your computer uses, and the type of browser software used by you. Further, we may also capture your Service Usage and Transactional Information; one-time passwords if you have consented for it; Correspondence Information; cookies, etc.

### **Links**

This Site may from time to time be linked to other web sites. CCLPD is not responsible for any content contained on any web site that is not maintained by CCLPD. No link from this Site to a third party web site, or from a third party web site to this Site, is an endorsement, sponsorship or recommendation by CCLPD of such third party web site. The Company will have no liability to users arising from any link from a third party web site to this Site or from this Site to a third party web site.

### **Security**

We work to protect the security of your information during transmission by using appropriate software, which encrypts information you input. This encrypted information is stored on secure systems/computers. We use advanced security technology to prevent our computers from being accessed by unauthorized persons.

We have also implemented information security practices and standards and have in place information security programmes and policies containing managerial, technical, operational and physical security measures that are in compliance with the Indian laws including, so as to protect the your information with us from unauthorized access, use, modification, damage, disclosure or impairment. In fact we have received ISO 9001:2015 certification.

However, no data transmission over the internet is fully secure, so we cannot ensure or warrant the security of any information you submit to us. Further, we do not guarantee in any way, the security of any information that you transmit or share on the Site; and you do so at your own risk.

### **Misuse of Information**

CCLPD uses precautions to protect information provided by you through this Site from misuse or unauthorized disclosure in accordance with the Privacy Policy posted on this Site. However, the CCLPD does not guarantee that any such information is secure from misuse or unauthorized disclosure, and CCLPD will not have any liability to you for any misuse or unauthorized disclosure of such information.

### **Indemnification and Hold Harmless**

You understand and expressly agree that all access to and use of this Site is at your sole risk.

You will indemnify and hold harmless CCLPD from and against all harm, liabilities, injuries, losses, damages, costs and expenses incurred by CCLPD (including, but not limited to, fees and disbursements of counsel to CCLPD) in connection with your access to or use of this Site or any Content, except to the extent such harm, liabilities, injuries, losses, damages, costs or expenses are due solely to the negligence.

You agree that you shall not take any action against CCLPD or any of its affiliates, officers, directors, employees, third party content providers, licensors, agents, or representatives in any connection with any matter relating to or arising out of your access to or use of this Site.

### **Termination and Modification**

CCLPD may terminate this Site and modify any Content at any time, in each case, without notice to you and without liability to you for such termination or modification.

### **Notices**

You may send notices to CMA CGM Logistics Park Dadri Private Limited, ICD Dadri Tilpata Road, Greater Noida-201311. Any such notice will be effective upon actual receipt by the CCLPD. The Company may send notices to you through email, regular mail or a posting on this Site. Any such notice will be effective upon actual receipt by you in the case of email or regular mail or upon posting in the case of posting on this Site.

### **Disclaimer**

We reserve the right to report any illegal activity by any User, that is, our -Merchants or their customers to law enforcement for prosecution. Please be aware that we do not control the acts of our Sub-Merchants, customers or visitors.

Please feel free contact us at [ddr.rsingh@cclog-park.com](mailto:ddr.rsingh@cclog-park.com) to highlight any issues that you may be facing or require any information/ assistance from us. In case you have any grievance relating to the collecting, receiving, possessing, storing, dealing or handling of personal information provided by you.